



LavinGo  
travels  
DESTINATION SPECIALIST

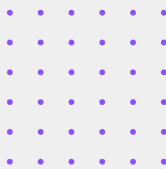
# DESTINATION SPECIALIST



## BUSSINESS PROFILE





[WWW.LAVINGOTRAVELS.COM](http://WWW.LAVINGOTRAVELS.COM)



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# COMPANY OVERVIEW

## ABOUT US



01

### Where?

Sri Lanka is our home and LavinGo Travels was established on this Island of Paradise to provide unforgettable destination management services to the visitors who are eagerly queuing up to feel the beauty of Ceylon. We know every small footpath to larger alluring destinations on our small island so we can offer our clients valuable and uncompromised quality services all the time.

### Why?

We are not just a leading travel destination management company but we are travelers ourselves. We, LavinGo Travels know what it takes to put together an indelible travel experience in the hearts of our clients as our dedicated staff here in the LavinGo Travels travel as families and we see the perks of inter-generational travels. We also travel as solo travelers; therefore, we know how to curate exciting and adventurous itineraries. We are group travelers too, so we perceive what entails it to be an exciting memory to recall the jolly days of the tour one day while sipping a good cup of Ceylon tea. Simply, we have the necessary knowledge, the skilled and trustworthy people who would care for our clients as their own family and we have the newest technology to make sure that you enjoy the best from your destination vacation no matter what your budget is.

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# OUR VISION



## VISION



To be the leader of the travel destination management industry in Sri Lanka while quenching the travel thirst of our clients through sustainable growth and constant improvement.

# OUR MISSION



## MISSION



Seeking to provide exclusive and memorable expeditions for all our clients with the utmost professional and customized tours to indulge the clients in the path of eternal memoirs after their finest travel moments

# OUR SERVICES

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LavinGo Travels offers services for solo travelers, leisure groups as well as MICE travelers in a reliable and customer-centric way including the following but not limited to:

**DROP & PICKUP**

**ROUND TOURS & EXCURSIONS**

**INBOUND & OUTBOUND**

**AIR TICKETING**

**TRAIN TICKETS**

**HOTEL ACCOMODATION**

**VIP & CIP HANDLING**

**MEETINGS , INCENTIVE  
CONFERENCE & EXHIBITIONS**

**ENTERTAINMENT**

**24 HOURS TRAVEL ASSISTANCE**

# OUR VALUES

LavinGo Travels always focuses on the well-being of our clients so we strive to deliver the best services to our clients in a more accurate, reliable, and cost-effective way.

·Teamwork: We work collaboratively to meet the needs of our clients and go beyond their expectations and achieve our mission and vision together as one LavinGo Travel team.

·Quality: We cater to the needs of our clients on time with outstanding services.

·Transparency and communication: We emphasize the importance of clearing up any doubts through proper communication to build trust between us and our clients.

·Integrity: We uphold the highest standards in our operations to have smooth functioning in all our actions.

·Respect: We respect ourselves, our colleagues, and our guests all the time.

·Innovation: We are technologically advanced in this dynamic world so we are always one step ahead.



# CEO

## DIRECTOR, LAVINGO TRAVELS

**Tharanga Weeraratne** is the founder and CEO of LavinGo Travels. He is one of the best leaders that any employee in any organization would like to have on their work premises because more than a CEO and a director, he is a good leader who leads his followers to the right destination so as the clients of the LavinGo Travels as they do not wander without a proper itinerary plan and careful coordination.

Along with more than Fourteen years of experience in the travel and tour industry in Sri Lanka, he gained the necessary knowledge and expertise related to the tourism industry by graduating from one of the reputed state universities in Sri Lanka as a graduate in Tourism and Travel Services Management in 2009. This enabled him to lend a supportive hand to his employees to improve and develop their unique talents to anticipate the change as the world goes on, and made them enable continuous transformation so that LavinGo Travels can reach beyond the clients' expectations.

**Mr. Tharanga** firmly believes we should do something now as success comes only if we avoid the delay. The more you work, the more you win is his life's motto. As the founder and director of LavinGo Travels, he is proud of the achievements he and his team have brought to be in the place where there are today. Tharanga with his followers is putting in all the efforts and has manifested an exceptional vision to navigate to be one of the leaders of a Travel Destination Management Company in Sri Lanka.

## OUR KEY STAFF MEMBERS & THEIR LINE OF WORK

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LavinGo Travels consists of members with diverse skills and capabilities to understand and acknowledge each client's wants and needs. At the very onset, we have our CEO, the proprietor who guides each member of LavinGo Travels in the right direction to smoothly function the company. Then we have a set of skilled travel agents who meet with potential clients to determine their travel needs based on their budgetary requirements and preferences. They are detail-oriented and highly organized thus they have the ability to negotiate effectively. In addition, the majority of our travel agents are capable of using different languages in addition to English which ultimately results in supporting clients from all over the world whose native language is not English.

In addition, we have certified and standard chauffeurs who can assist our clients in a professional and sincere manner while liaising with the company rules and regulations while providing excellent service for our clients. They are always prepared to respond to customers' questions and concerns while providing the customers with unforgettable memories. They provide a comfortable fleet of vehicles that contain cars, wagons, mini-coaches, and a bus with 45 seats to cater to a number of travelers. What matters most is that they care for the safety of our clients 24/7 while abiding by road regulations all the time.

Moreover, LavinGo travels contains a set of line staff who undertakes all the other necessary undertakings that are essential for day-to-day functioning within an office and without them, LavinGo Travels is just a nightmare.

# OUR KEY STAFF MEMBERS & THEIR LINE OF WORK

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## MEET OUR EXECUTIVES



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